Pre-and Post-cruise Travel Options

We make joining and leaving your cruise ship as convenient as possible

At Fred. Olsen Cruise Lines we believe that your holiday begins the moment you leave home. So, to ensure that your journey to *Balmoral*, *Braemar*, *Black Watch* or *Boudicca* is as effortless as possible, we have negotiated special rates with our preferred operators at selected departure points throughout the UK.

Protect your peace of mind with Holiday Extra's travel insurance

Policies are tailored specifically to cover your holiday, including customised cruise insurance and policies for travellers with pre-existing medical conditions.
For more information call **0845 458 0748** quoting **FOBR1** or visit **www.holidayextras.co.uk/fredolsenbrochure**

Holiday Extras are authorised and regulated by the Financial Conduct Authority.

24/7 cruise insurance — Travel insurance specially designed for cruise holidays

Specific cruise cover arranged for Fred. Olsen guests resident in the UK, Channel Islands or Republic of Ireland. Policies have no upper age limit and cover is available for pre-existing medical conditions (subject to acceptance by insurers).

Save 15% online **www.247cruiseinsuranceFO.com** or call on **023 9241 9043** quoting **FO16** (8am-6pm Mon-Fri)

24/7 cruise insurance is arranged by travel insurance specialist P J Hayman & Company Limited. Reg. No. 2534965. Fred. Olsen Cruise Lines Ltd. is an Introducer Appointed Representative of P J Hayman & Company Limited, who are authorised and regulated by the Financial Conduct Authority. FS Reg: 497103.

Parking facilities for each Fred. Olsen departure port

For departures from **Southampton, Dover & Liverpool** please contact parking service directly.

- **Southampton** (valet) *ABP Ports 0844 880 6848*
- **Dover** (on-site) *Dover Harbour Board 01304 241 427* or *0844 504 1771*
- **Dover** (off-site) *Relyon 01304 201 227*
- **Liverpool** (valet) *CPS 03450 713 939*

For all other UK departures our helpful Guest Services Department is available to arrange your car parking, call **0800 0355 145**

portsdirect — the cruise begins here. UK cruise transfers specialist.

Transfer specialist to and from all main UK seaports, airports and train stations.
For a quote, call **0843 0843 003** or visit **www.portsdirect.co.uk**

Regional flight connections*

Fly from your local airport to your departure port or airport with transfers included.
Prices start at £145pp flight only, or from £210pp to include transfers to and from the ship.
To book, call our Finalisers Department on **0800 0355 145**

superbreak hotels, theatre breaks, short breaks and more.

Fred. Olsen passengers can save 10% on all Superbreak services for your cruise and other occasions! Departure services, hotels, theatre, concert and evening breaks and more.
To **save 10%** on your reservation, call **01904 420 462** and quote **'Fred'.**

Fred. Olsen Guest Services Department: **0800 0355 145**

8:30am - 6pm, Monday - Friday • 9am - 5pm, Saturday

Fred. Olsen Cruise Lines
Bringing the world *closer to you*



Terms and Conditions apply. All services are subject to availability and maybe withdrawn at any time. * Service only applicable on certain cruise offers, contact FOCL for more details.

Additional Services

Baggage Handling Service

When you cruise with us from Dover, Southampton, Avonmouth (Bristol), Tilbury or Harwich, why not let someone else take care of all your bags? They'll collect them from your home before you leave, and the next time you see them will be on board the ship. They'll do the same on the way home, too.

The transfers are secure, and the service is provided by the family-run The Baggage Handling Company. Make your booking direct with them on **023 8087 3111** quoting **'FRED'**. From £36.00 (incl. VAT) per case up to 25kg, each way for mainland UK.

www.thebaggagehandlingcompany.com

Foreign Currency Service

To make buying your foreign currency easier and more secure, we offer a currency exchange service for our guests. Simply order your currency through City Forex (FCA id 524412) before departure and it will be waiting for you in Reception on board at the start of your cruise.*

This helpful service means the competitive exchange rate is fixed at the time of order, there are no commission charges, there is no need to carry large amounts of cash in the high street you get a buy-back price guarantee on selected currencies.†

Currency can be ordered before your cruise from City Forex on **020 7621 0090** (8.30am – 6pm, Mon to Fri) or by email to **cruiseorders@cityforex.co.uk.** Please quote your cruise code, departure date and booking reference; orders must be made at least four working days prior to departure (may be longer during Bank Holiday periods).

Payments by credit and debit cards are accepted, however, some may attract a charge levied by the card issuer. *This service may not be available where cruise embarkation is at a port outside the UK. † Buy back guarantee is on board only and applies to U.S Dollar, Norwegian Kroner and Euro notes.

Taxi Transfers at the Departure Port

Should you choose to take the train to your cruise departure port, the companies below can provide taxis to take you from the railway station to the cruise terminal. Please note, these services are independent of Fred. Olsen and must be booked directly. Other companies are also available in most ports.

- **Avonmouth** Call Cars Bristol 01179 555545
- **Newcastle** Blue Line Taxis 0191 2146969
- **Dover** Dover Heritage Taxis 01304 201915
- **Rosyth** Air Taxis 07522 046566
- **Tilbury** Tilbury Taxis 01375 855555
- **Southampton** Radio Taxis 02380 666666
- **Greenock** Inverclyde Taxis Ltd 01475 634563
- **Liverpool** Computer Cab (Liverpool) Ltd 0151 298 2222

Wi-Fi Internet Access

With our on board Wi-Fi service† you can take your own laptop or mobile device with you and check your emails or browse the web from the comfort of the library or lounge. Wi-Fi hot spots are in selected public areas throughout our ships and access packages can be purchased from Reception on board. If you prefer not to bring your own laptop or mobile device, the popular Internet Stations remain on board, for your convenience.

†Wi-Fi subject to service operation and satellite availability.

Mobile Phone Service

Mobile phone service at sea is provided by our partner MCP. To use this service simply set up the International Roaming service with your current mobile phone company while still at home. The MCP service will automatically register once your phone is switched on in international waters. All billing will be through your existing service provider (who should be contacted for rates and any billing enquiries).

This service is in addition to the telephones in cabins on all Fred. Olsen ships. You are advised to check prices with your service provider before embarkation.

Fred. Olsen Guest Services Department: **0800 0355 145**

8:30am - 6pm, Monday - Friday • 9am - 5pm, Saturday

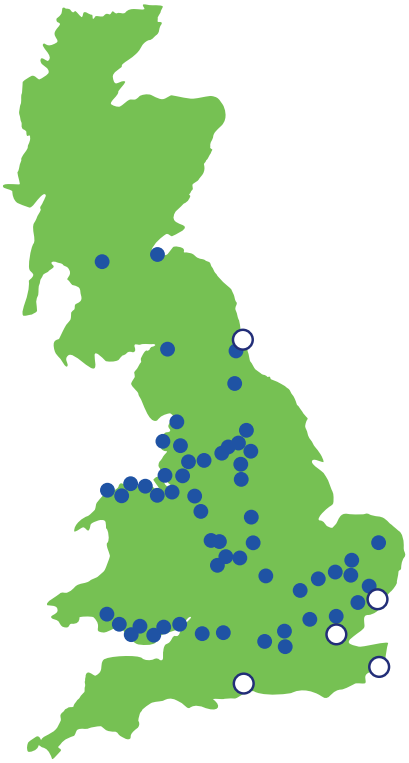
Fred.Olsen Cruise Lines
Bringing the world *closer to you*



TRAVELLING
BY COACH

Eavesway Cruiselink is a great way to travel to and from your next Fred. Olsen cruise. As the official UK coach travel provider to Fred. Olsen Cruise Lines, you can be confident of an efficient and punctual service, making getting to and from the port as relaxing and stress-free as possible. All of our coaches come equipped with air conditioning, WC/washroom and ample legroom, with WiFi available on selected vehicles. And with pick-up points across the UK taking you right up to the terminal, it's easier than ever to join one of our comfortable and spacious Cruiselink vehicles driven by our team of friendly, experienced drivers.

To book your Cruiselink seats today simply call us on **01942 727985**, speak to your travel agent or visit **www.eaveswaytravel.com**.



EXAMPLE FARES TO SOUTHAMPTON PORT (RTN):

GLASGOW	£138
NEWCASTLE	£124
LEEDS	£95
LIVERPOOL	£92
BANGOR	£115
NOTTINGHAM	£83
BIRMINGHAM NEC	£75
NORWICH	£111
CARDIFF	£82
LONDON LHR	£71

NEW PORTS & PICK-UPS

From 2016, we are expanding our Cruiselink service for Fred. Olsen customers to include the cruise ports of Newcastle, Harwich and Tilbury; in addition to our Southampton and Dover services. We are also adding new pick-up locations including Edinburgh, Cambridge and the Birmingham NEC.

EAVESWAY Cruiselink
PRICE LOCK 2016

PRICE LOCK 2016

If you travel on a Cruiselink service in 2016, you will pay the same price as you would have in 2015 with our 'Price Lock Guarantee'. Not only that, but we will be further improving our service and adding brand new coaches during this time, giving you greater value.

DISABLED ACCESS

No other operator can offer a 100% disabled access friendly fleet for your cruise connection. Our modern and high quality vehicles make accessibility as easy as possible; we can offer the choice of either remaining in your wheelchair, subject to weight and dimensions, or transferring to a coach seat. Call us today to find out more and to book your accessible seats.

FLY CRUISE TRANSFERS

If you are flying into a UK airport as part of a Fred. Olsen cruise, we also provide special one-way Cruiselink services for selected sailings that include flights arriving at/departing from London Heathrow, London Gatwick or Manchester Airport; saving you time and hassle. Find out more by calling our reservations team, or by visiting our website.

EAVESWAY TRAVEL LTD
BRYN SIDE, BRYN ROAD
ASHTON-IN-MAKERFIELD, WIGAN
WN4 8BT

TEL 01942 727985
FAX 01942 271234
EMAIL sales@eaveswaytravel.com
WEB www.eaveswaytravel.com

"The coach was pure luxury"

"To say we are impressed is an understatement"

"The drivers were friendly, helpful and courteous"

"We will definitely be leaving the car at home and travelling with Eavesway!"

See more of our customer's comments at bit.ly/ettestimonials







